



LPS Events

Revised 1<sup>st</sup> November 2022

### **Refunds & Withdrawals**

*You/Your – The participant*

*We/Us – LPS Events*

**You must read through and accept the Withdrawal Policy (included within our terms & conditions) for the events which LPS Events hold.**

### **Refunds & Withdrawals**

Any person who wishes to withdraw from one of our events:

No refunds will be given once entered, for grounds of double booking, under training, medical conditions, illness or injury or any other reason. These terms will be implemented. We encourage you to consider the refund insurance when you sign up.

When you sign up to the race via the online entry provider, you will be offered a 3rd Party Insurance policy, which may cover a refund of 100% if you cannot race due to various reasons, please ensure you read their terms.

If you choose not to take this, the below rates are what you will receive in the case that you cannot race;

\*Please note the following deadlines prior to an event, which will be dealt with by the date stamp on your received email, we will not accept requests via social media;

- 60 days for a 75% account credit, this must be done using your [account with the entry provider] your credit can then be used for another event in the future
- 30 days for a 50% account credit, this must be done using your [account with the entry provider] your credit can then be used for another event in the future
- 14 days for transfer of your entry to another person, this must be done using your [account with the entry provider] a flat rate transfer fee applies to the new participant. The transfer must be completed by this deadline
- If you are unable to make the event due to injury we have extended the option to obtain 100% of your race entry fee (minus any transaction charges) to be credited to your account if you provide assistance in a voluntary role on the day. This way you can participate in the future and not lose your race fees.
- Places acquired from a credit due to transfer cannot be deferred or credited.

In all situations, please email [info@lpsevents.co.uk](mailto:info@lpsevents.co.uk) in relation to the policy.

Transaction fees and transfer fees are non-refundable in any situation and may be chargeable on any additional payments.